



Dear Valued Partner,

I am delighted to share that starting October 27, 2025, you will gain access to Kroger's new and improved supplier correspondence platform, called Supplier Connect. This platform has been designed based on supplier feedback and testing and will replace our existing platform (Lavante).

Please note that you will not be able to access Lavante or Supplier Connect during our data migration period, which will run from October 17-26.

Supplier Connect Features:

- A refreshed, upgraded, modern look with intuitive navigation
- Quick and easy access to remittance details with less clicks and buffering
- More immediate responses from our teams and increased self-service options
- Clear pathways for deduction disputes and past due balance inquiries

How Will the Data Migration Period (System Outage) Work?

- We will take six business days to move all your Lavante data over to Supplier Connect so it's ready for you to access on October 27
- During this time, you will still receive payment to your remittance location or account on file
 - Line level detail will be available once we're online with Supplier Connect on Oct 27

How Can You Prepare for the Migration Period (Oct 17-26)?

- There is nothing you need to do to prepare or assist us, our teams have everything they need to move your data to its new home in Supplier Connect
- However, any actions you were planning on taking from October 17-26 should be completed by the end of the day on October 16 to avoid having to wait until October 27. For instance:
 - Export any data you may want to view from Lavante
 - Submit claims
 - Ask questions regarding data in Lavante

How Are We Preparing You for this Upgrade?

- By October 13th, you will receive a follow up email with further information, including link to join one of our live training sessions that will start October 17

Sincerely,

Regional Accounting Service Center

The Kroger Co.
