# **Prospect Vendor Registration Guide**

This job aid provides steps to complete the entire Prospect Vendor registration process.

Click a link below to jump to a specific Supplier Hub page.

<u>Organization</u> <u>Categorization</u> <u>Cybersecurity</u> <u>Legal Information</u> <u>Diversity</u>

Organization Contacts Remit & Order Address Facility Address Book Banking Details Review and Submit

1. Login to <a href="https://partnerpass.krogerapps.com/">https://partnerpass.krogerapps.com/</a>

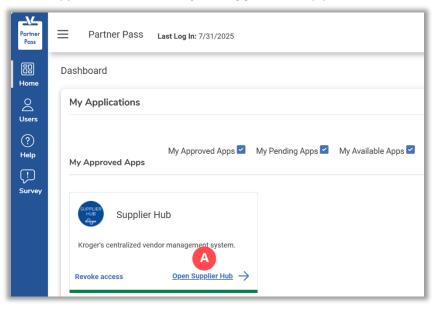
Note:

Partner Pass is a secure single sign-on dashboard that allows you to access multiple Kroger applications with one ID and password.

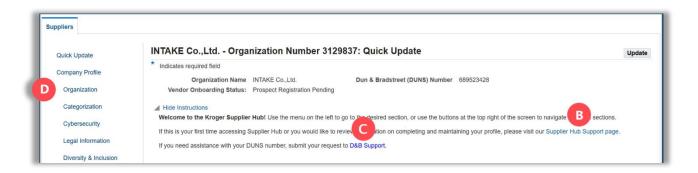
Partner Pass works with the Okta Verify app to allow you to verify your identity and make it less likely that someone pretending to be you can gain access to your account.

For additional information, please see:

- Partner Pass information page
- Partner Pass support page
- 2. On the Supplier Hub tile, click **Open Supplier Hub** (A).

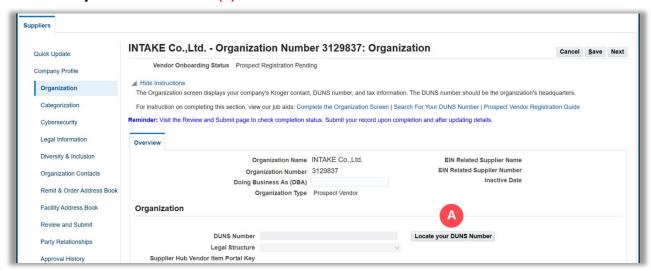


- The Quick Update screen displays instructions on how to navigate Supplier Hub. To see job aids, click Supplier Hub Support page (B).
- 4. For help with your DUNS number, click **D&B Support** (C).
- 5. Click **Organization** (D).



### **Organization**

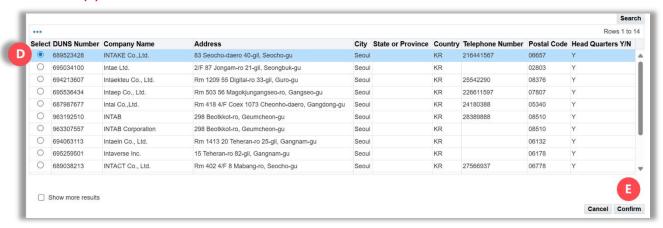
6. Click Locate your DUNS Number (A).



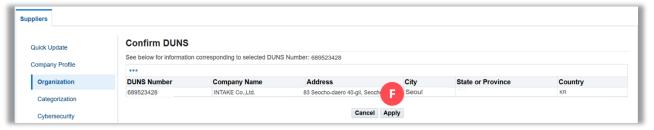
- 7. Enter your **company information** (B).
- 8. Click **Search** (C).



- 9. Select the **radio button** (D) for your company.
- 10. Click **Confirm** (E).



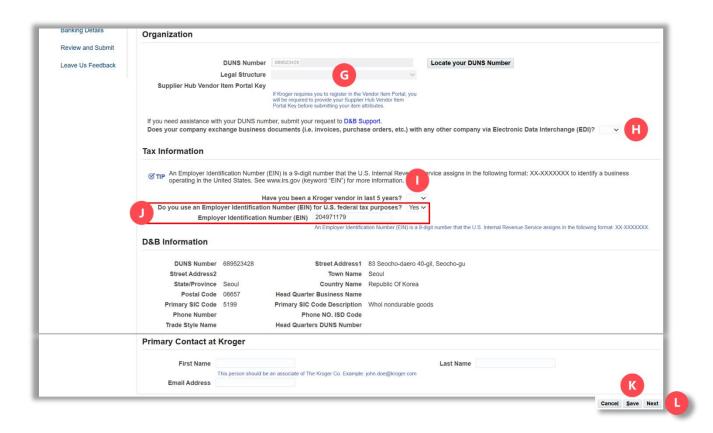
11. Click Apply (F).



- 12. Select your **Legal Structure** (G).
- 13. Answer the **Electronic Data Interchange (EDI) question (H)**.
- 14. Answer the **Kroger vendor question (I)**.

**Note:** The **Employer Identification Number** (EIN) (J) is populated with either the social security number or EIN that was entered during the prospect vendor pre-registration. Click either field to edit your response.

- 15. Click Save (K).
- 16. Click Next (L).

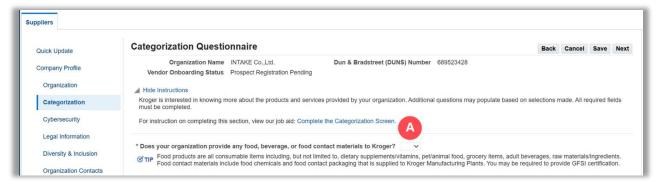


**Note:** Prospect Vendors are not required to enter a primary contact at Kroger.

## **Categorization**

**Note:** Answer the following questions regarding products you would like to provide to Kroger.

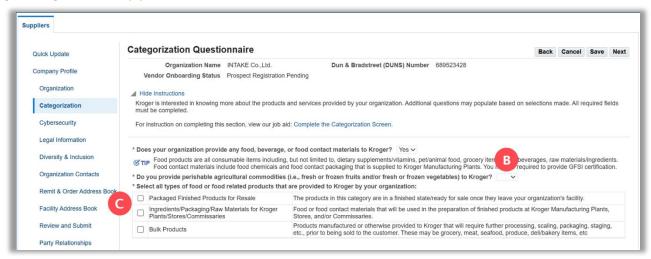
17. Answer the question for providing any food, beverage, or food contact materials to Kroger (A).



18. Use the below table to determine the next step:

If you selected:	Do this:
Yes	Continue to step 19.
No	Go to <u>step 22</u> .

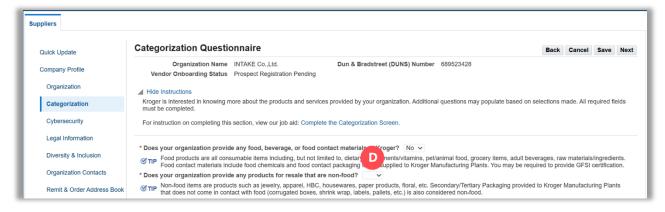
- 19. Answer the question for providing perishable agricultural commodities (i.e., fresh or frozen fruits and/or fresh or frozen vegetables) to Kroger (B).
- 20. Select the checkboxes for all types of food or food related products that are provided to Kroger by your organization (C).





Depending which checkbox(es) you select, additional questions will be displayed. Continue answering all questions down the screen.

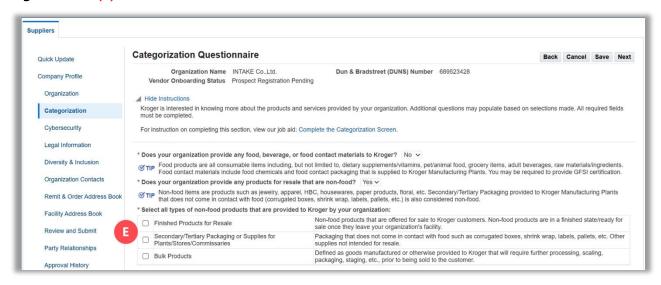
- 21. Go to step 28.
- 22. Answer the question for providing any products for resale that are non-food (D).



23. Use the below table to determine the next step:

If you selected:	Do this:
Yes	Continue to step 24.
No	Go to <u>step 26</u> .

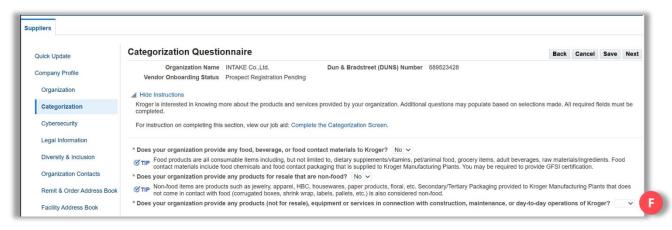
24. Select the checkboxes for all types of non-food products that are provided to Kroger by your organization (E).





Depending which checkbox(es) you select, additional questions will be displayed. Continue answering all questions down the screen.

- 25. Go to step 28.
- 26. Answer the question for providing any products (not for resale), equipment or services in connection with construction, maintenance, or day-to-day operations of Kroger (F).

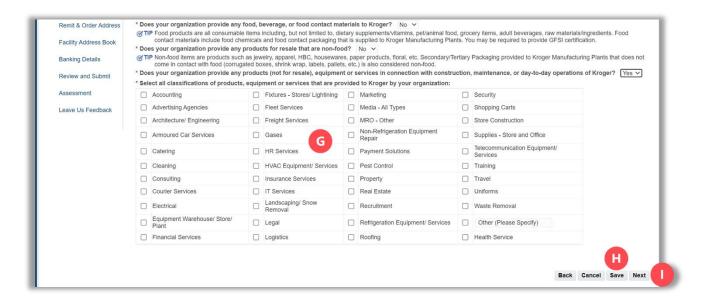


27. Use the below table to determine the next step:

If you selected:	Do this:
Yes	Continue to step 28.
No	Go to <u>step 29</u> .

- 28. Select the checkboxes for any classifications of products, equipment or services that are provided to Kroger by your organization (G).
- 29. Click **Save** (H).
- 30. Click Next (I).

**Note:** You can use the **Save** and **Next** buttons at the top or bottom of the screen.

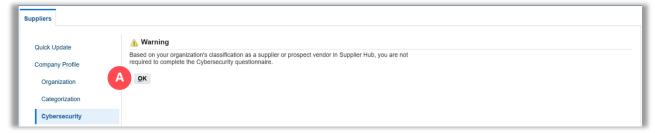


## **Cybersecurity**



Prospect Vendors are not required to complete the Cybersecurity page.

31. Click **OK** (A).



## **Legal Information**

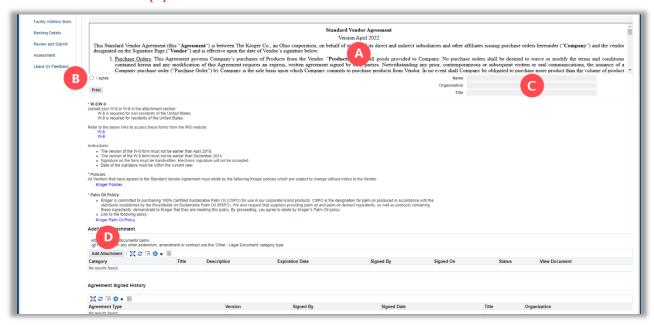


The Legal Information page is to be completed by an authorized person who has the authority to bind your organization to Kroger's terms and conditions.

- 32. Read the **Standard Vendor Agreement (A)**.
- 33. Select the radio button for "I agree" (B).
- 34. Input your Name, Organization, and Title (C).

**Note:** Depending on how you answered the Categorization questions, there may be additional contracts to sign.

35. Click Add Attachment (D).



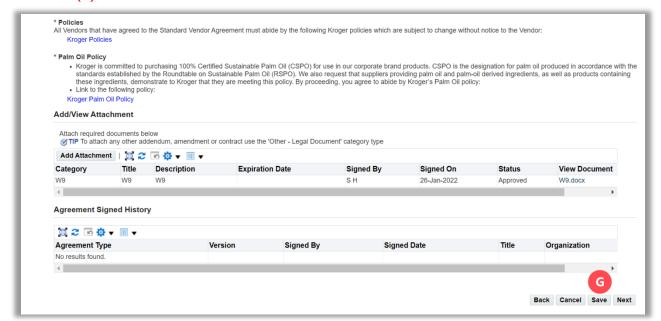
36. Select a Category, input the Title, Description, Signed By, Signed On, and choose your file (E).

**Note:** Prospect Vendors are not required to provide a certificate of insurance (COI).

37. Click Apply (F).



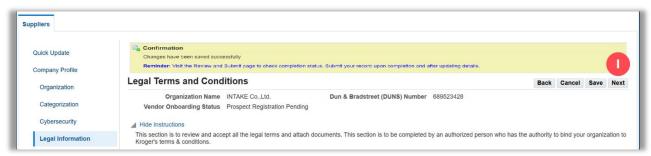
#### 38. Click Save (G).



#### 39. Click Yes (H).

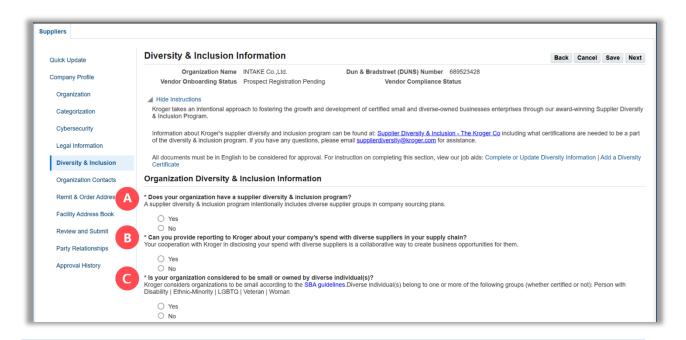


#### 40. Click Next (I).



### **Diversity**

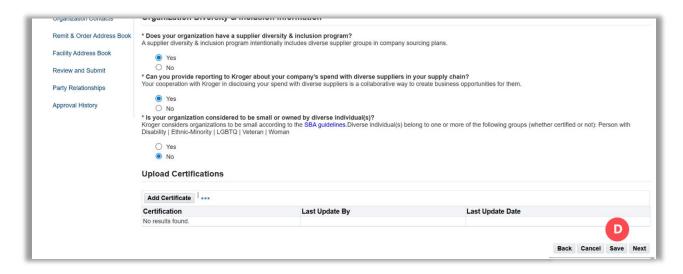
- 41. Answer the question, "Does your organization have a supplier diversity program?" (A).
- 42. Answer the question, "Can you provide reporting to Kroger about your company's spend with diverse suppliers in your supply chain?" (B).
- 43. Answer the question, "Is your organization considered to be small or owned by diverse individual(s)?" (C).

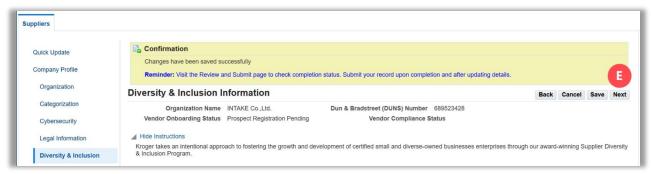


**Note:** Kroger considers an organization to be diverse if the company is owned, managed, and controlled by a diverse individual(s).

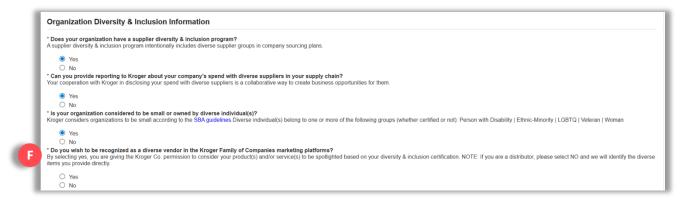
44. Use the below table to determine the next step:

If you answered:	Do this:
<b>Yes</b> to "Is your organization considered to be small or owned by diverse individual(s)?"	Continue to <b>step 45.</b>
<b>No</b> to "Is your organization considered to be small or owned by diverse individual(s)?"	<ul> <li>You are finished with the Diversity screen.</li> <li>Click Save (D).</li> <li>Click Next (E).</li> <li>Go to step 50 to enter organization contacts.</li> </ul>





45. Answer the question, "Do you wish to be recognized as a diverse vendor in the Kroger Family of Companies marketing platforms?" (F).



46. Complete the Diversity & Inclusion Classification section.

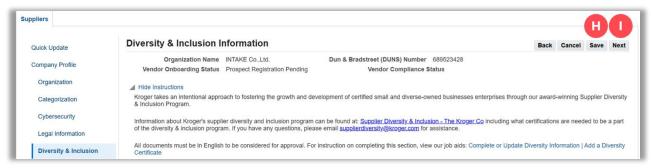
**Note:** If your company is certified, you must enter your certification information and upload your certification.

### 47. Click Add Certificate (G).



**Note:** Supplier Hub will send you an email 30 days before the expiration date of your diversity certification. At that time, you should log into Supplier Hub and upload your current diversity documentation.

- 48. Click **Save** (H).
- 49. Click Next (I).



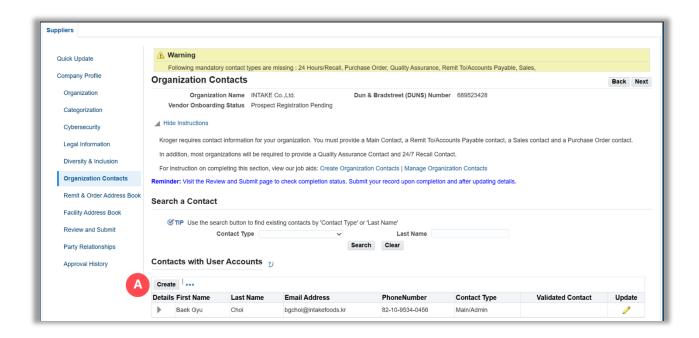
## **Organization Contacts**

**Note:** The contact information provided on the Prospect Vendor pre-registration will be listed as the organization's main contact.

There are 2 types of organization contacts:



- Contacts with user accounts can update organization information in Supplier Hub.
- Contacts without user accounts can't access Supplier Hub but can be contacted by Kroger.
- 50. Click Create (A).



- 51. Enter the **Email Address** (B).
- 52. Enter the First Name, Last Name, and Phone Number (C).
- 53. If desired, update the **User Name** (D).



The User Name defaults to the email address, but you may enter a different, unique User Name in the field. **The User Name cannot be changed after you click Apply**.

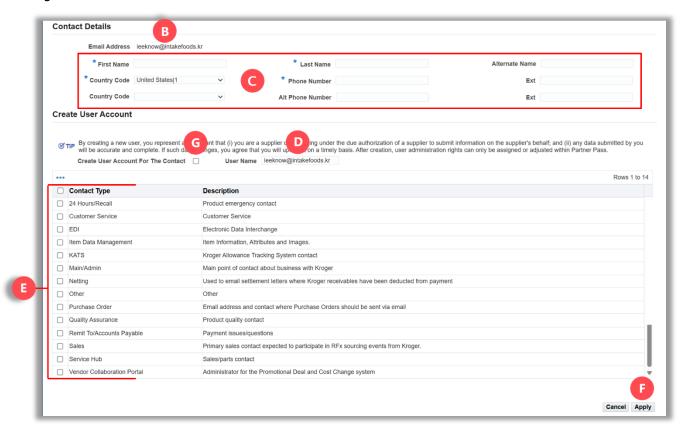
54. Use the below table to determine the next step:

	•
То:	Do this:
Create a contact that <b>can't</b> login to Supplier Hub, but can be contacted by Kroger	<ul> <li>Select any applicable Contact Types (E) (See screenshot below for a description of each contact type).</li> <li>Click Apply (F).</li> </ul>
Create a user account so the contact <b>can</b> login to Supplier Hub to perform profile maintenance	<ul> <li>Select the user account checkbox (G).</li> <li>By creating a user account, the contact will be able to see and modify their organization's entire Supplier Hub record, including EIN/SSN and banking information.</li> <li>Select any applicable Contact Types (E) (See screenshot below for a description of each contact type).</li> </ul>
	<ul> <li>Note: During this initial creation, if the contact is assigned a contact type of Main/Admin, they will flow to Partner Pass as a Partner Pass admin for Supplier Hub in their organization. Partner Pass admins can:</li> <li>Update first and last name for other users</li> </ul>

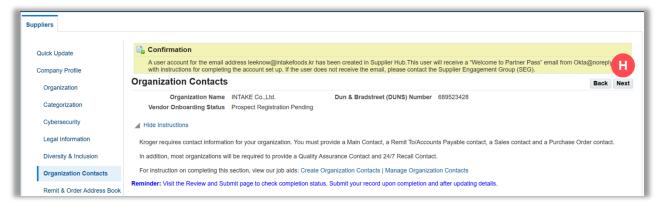
- o Assign admin access
- o Deactivate a user
- o Reactivate a user
- Grant application access
- Revoke application access
- Click Apply (F).

**Note:** If the contact needs to be a Partner Pass admin for Supplier Hub in their organization **after this initial creation**, admin access must be given in Partner Pass on the Manage User & Access screen.

- Assign admin access
- 55. Repeat <u>steps 50-55</u> until all mandatory contact types (Remit To/Accounts Payable, Purchase Order, Sales) are assigned.



### 56. Click Next (H).

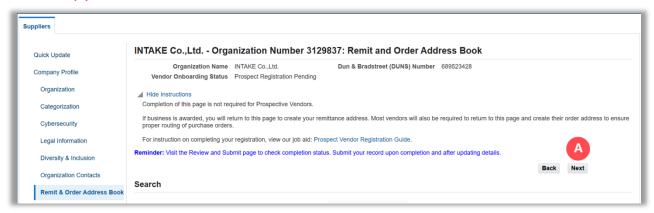


#### **Remit & Order Address**



Prospect Vendors are not required to complete the Remit & Order Address page.

#### 57. Click Next (A).

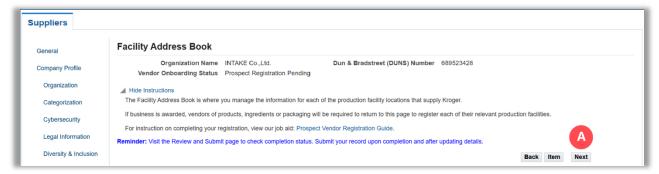


## **Facility Address Book**



Prospect Vendors are not required to complete the Facility Address Book page.

#### 58. Click Next (A).

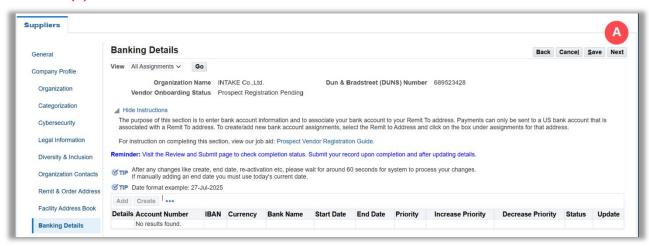


### **Banking Details**



Prospect Vendors are not required to complete the Banking Details page.

59. Click Next (A).



#### **Review and Submit**

- 60. Verify the status is complete for all required sections. If not, click the **Section** (A) to go directly to the page.
- 61. Click Submit Profile (B).

