



Dear Valued Kroger Partner Pass User,

*You are receiving this message because our records show your headquarters are based in China and/or your telephone number has a Chinese prefix.*

Starting Monday, April 1, 2024, the Okta Verify App (used to access Kroger's Partner Pass) may no longer be available in the China App Store for iOS users due to [recent regulations](#).

### **Why Does This Matter?**

- A growing number of Kroger apps, such as Supplier Hub and Lavante, can only be accessed via Kroger's secure single sign-on portal, Partner Pass.
- The Okta Verify App is used to access Partner Pass.

### **What Do We Need From You?**

- If you have not already [downloaded the Okta Verify app](#), please do so by March 31, 2024.
- If you are already using Okta Verify, please ensure you are using the most updated version of the app by March 31, 2024.
- If you access Partner Pass via the exception process, no action is required.

### **Where to go for Help?**

- For more information about how Partner Pass keeps your business data secure and simplifies how you access Kroger systems, click [here](#).
- For further assistance, please email [PartnerPassRequests@kroger.com](mailto:PartnerPassRequests@kroger.com) with 'China based supplier Okta question' in the subject line.

Thank you for your partnership,

Kroger Partner Pass Team