

The Kroger Family of Companies



Update to Store Mask Policy

Throughout the COVID-19 pandemic, The Kroger Family of Companies' most urgent priority has been the safety of our associates and customers. We have adhered to guidance from the Centers for Disease Control and Prevention (CDC) and our Chief Medical Officer Dr. Marc Watkins and listened to our associates and customers to guide our policies.

Last week, the CDC issued new guidance for individuals who have been fully vaccinated. We have received feedback from and heard the valued opinions of thousands of associates regarding the CDC's announcement. Based on the CDC's science-based guidance and the input of our associates, we are updating our mask policy in a way that balances our values of safety and respect.

Our current mask guidance requires unvaccinated associates to wear masks and requests that unvaccinated customers wear masks when in our stores and facilities. In light of the Delta variant and updated CDC recommendations, we strongly encourage all individuals, including those who are vaccinated, to wear a mask when in our stores and facilities. We will continue to abide by all state and local mandates and encourage all Americans to get vaccinated, including our associates.

We will continue to implement enhanced cleaning and physical distancing across all facilities as well as offer associates a \$100 one-time payment for receiving the recommended doses of the COVID-19 vaccine. We also encourage customers to visit www.kroger.com/covidvaccine to make an appointment. Many pharmacies are also accepting walk-in appointments for added convenience.