



VENDOR STANDARD ROUTING INSTRUCTIONS

(Parcel, Air, LTL & TL Routings)

The Kroger Co. has negotiated preferred pricing with select carriers for corporate wide application to include all marketing area distribution centers, manufacturing plants, regional freight management centers, and retail stores for collect shipments to our facilities. We expect full compliance with these instructions in order to maintain the lowest freight costs. **Please note it is at the discretion of the Vendor to choose the carrier for a Delivered shipment; however, XPO Logistics Freight is contracted by Kroger for use on collect shipments to our facilities.** Kroger has consolidation programs for LTL freight that increases the operational efficiencies across the Kroger Network.

These programs apply to both Kroger and Vendor paid shipments and all suppliers are encouraged to follow the routing guide.

*****All costs associated with Delivered Shipments are the responsibility of the shipping Vendor. The Kroger Co. will not incur the costs for LTL carriers accessorial charges such as, but not limited to, Sort & Segregate, Detention, or Redelivery on Delivered Shipments. Please note accordingly on your BOL when shipping to a Kroger facility.*****

These instructions do not apply to truckload shipments, which generally are defined as shipments weighing over 10,000 lbs. or 600 cubic feet. Please refer truckload routing inquiries to the Kroger Transportation Centers or to the Kroger Manufacturing Plant. Contact information is listed below under "Truckload".

GROUND PARCEL – Non-palletized boxes weighing 1-150 lbs. not requiring expedited service.

AIR PARCEL – Boxes weighing 1-150 lbs. when alternate ground service cannot meet the required delivery date and time.

LTL SHIPMENTS – Shipments weighing up to 10,000 lbs. 600 cubic feet or less than 16 linear feet on trailer.

LTL GUARANTEED SHIPMENTS – When speed is critical to meet your supply chain needs.

TRUCKLOAD – Shipments weighing over 10,000 lbs., greater than 16 linear feet or 600 cubic feet are classified as Truckload.

LTL REFRIGERATED - Shipments weighing (250 lbs. up to 10,000 lbs. or 750 cubic feet) requiring temperature control that pick up and deliver in the Continental U.S.

FRED MEYER – For all Fred Meyer shipments, please refer to <http://www.fmroutinginstructions.com/> for routing guide and shipping information. Or call FRED MEYER STORES TRAFFIC DEPARTMENT at (503) 557-2534 FAX (503) 557-2543.

GROUND PARCEL

Non-Palletized boxes weighing 1-150 lbs., not requiring expedited service are to be shipped via FedEx Ground.

FedEx Ground

Please note for all small parcel shipments into a Kroger site, use FedEx Ground and select payment method as “Ground Collect”. You do NOT need a Kroger Account #. Please process the shipment under your own account # but select “Ground Collect” as the payment option. FedEx will bill Kroger based on the consignee address. You must put the Kroger PO number in the shipment reference field (one of the first three reference fields) on your FedEx Shipping Label. If you are shipping several purchase orders at once, the documentation must specify the PO number for each box. If you have no PO number, please call the Kroger Buyer for help in advance of making the shipment. Do not declare any value on small parcel shipments. For FedEx customer service regarding FedEx Ground shipments, call 800-GO-FEDEX, or 800-463-3339.

AIR PARCEL

Boxes weighing 1-150 lbs., when alternate ground service cannot meet the required delivery date and time are to be shipped FedEx Express.

FedEx Express

If authorized, ship via FedEx Express. Use the account number provided by the Kroger Buyer. FedEx Express Customer service is at 800-GO-FEDEX or 800-463-3339.

LTL SHIPMENTS

(Less than truckload-palletized & less than 16 linear feet in the trailer)

The Kroger Co contracts with XPO Logistics Freight for both National and Regional Freight.

Shipments weighing up to 10,000 lbs. or 600 cubic feet or less than 16 linear feet on the trailer.

XPO Logistics Freight (SCAC - CNWY)

If you are a Kroger Supplier and have an F.O.B. or collect shipment that qualifies for LTL Non- Refrigerated carriage, Kroger has identified XPO Logistics Freight as primary carrier.

XPO Logistics Freight encourages registration for XPO LTL online access to assist with shipping needs. Online web access provides tools to create bill of lading, schedule pickups, track shipments, retrieve documents and view shipping history. For shipping with XPO please use one of the following options below.

- Use our online tools to create bill of lading and submit a pickup request. Click link to visit and create user account.
 - [Create an LTL.XPO.com Account](#)
- Visit our [Service Center Locator](#) to locate the nearest center and contact directly to schedule pickup.
- Call XPO Logistics Freight at 800-755-2728 or email LTLCCG@xpo.com identifying Kroger in the subject line (for example, Pickup Kroger Collect).
- If you have difficulty scheduling a pickup or with online access, please email LTL.Kroger@xpo.com for assistance.

A completed bill of lading will be required at time of pickup identifying the shipper, consignee, freight terms, pieces, commodity description, freight class, and weight.

- [XPO Bill of Lading Template](#)
- [Directions for completing XPO BOL form](#)

LTL GUARANTEED SHIPMENTS

Palletized & less than 16 linear feet in the trailer needing to meet critical deadline.

XPO Logistics Freight offers “Instant Guaranteed Service” which provides priority handling and enhanced network visibility and guarantees your freight will deliver within the posted number of transit days established in transit times. Transit times and eligibility to Instant Guaranteed Service can be found on the XPO LTL website by following this link. [Transit Time Calculator and Instant Guaranteed Service Eligibility](#).

Please note that you must identify the shipment as either “Instant Guaranteed”, “Guaranteed” or “G!” boldly on the BOL and notify driver when picking up shipment.

- If you need assistance or have additional questions, please contact 800-755-2728 or LTLCCG@xpo.com

LTL REFRIGERATED

Shipments weighing (250 lbs. up to 10,000 lbs. or 750 cubic feet) requiring temperature control that pick up and deliver within the Continental U.S. are to be shipped via FFE Transportation.

FFE Transportation (All LTL Refrigerated: Frozen: Air temperature range from -10°F–0°F to an air temperature range of 28°F–31°F while in transit; Cooler: Air temperature range from 32°F–34°F to an air temperature range of 36°F–38°F while in transit).

If you are a Kroger Supplier and have an F.O.B. or collect shipment that qualifies for an LTL Refrigerated carriage, log on to www.ffeinc.com/Customer.aspx and find the nearest terminal. And visit www.ffeinc.com/Customer/Tools/TransitTimeCalculator.aspx to determine the earliest pick-up and delivery window to accommodate your shipment. Allow 2 business days for order planning in addition to the posted transit time. Telephone your nearest FFE Terminal and identify your shipment as a “third party collect” shipment to Kroger and specify which Kroger site the freight is consigned to for delivery.

For general communications regarding shipment status inquiries, please send an email to the Kroger Account Group email address, dlKrogerCo@ffex.net or via phone at (800) 569-9200.

In the event that you have difficulty obtaining a pickup of your shipment, Kroger’s FFE’s Corporate Account representative is Valerie Cline at (214) 534-3725 or vccline@ffex.net,

TRUCKLOAD

Palletized Shipments weighing over 10,000 lbs. or greater than 16 lineal feet or 600 cubic feet are classified as Truckload. Truckload routings will be determined by the product, origin, destination, and if there are any special service requirements. In the absence of specific routing and shipping instructions, please contact the appropriate Kroger Transportation Center.

Kroger Transportation Center – Nashville

Retail (CPG): corpktcetailfreightmgmt@kroger.com

Manufacturing: corpktcmfgfrt@kroger.com

Produce: corpktcperfrt@kroger.com

Kroger Transportation Center – Nashville Management		
Distribution & Consolidation Centers		Outbound Manufacturing Plants
Atlanta, GA	Layton, UT	America's Beverage
Bluffton, IN	Livonia, MI	Bluefield Beverage
Chehalis, WA*	Los Angeles, CA	Clackamas Bakery*
Chesterfield, MI	Louisville, KY	Columbus Bakery
Clackamas, OR	Memphis, TN	Compton Creamery
Clackamas, OR (Food)	Paramount, CA	Country Oven Bakery
Clackamas, OR (GM)*	Phoenix, AZ (Peyton Buckeye)	Crossroads Farms
Compton, CA	Produce - Perishables	Delight Products
Delaware, OH	Puyallup, WA	Jackson Hutchinson Dairy & Ice Cream
Denver, CO (dry)	Puyallup, WA	KB Specialty
Denver, CO (frozen)	Ralphs Dart, CA	Kenlake Foods
Denver, CO (perishable)	Riverside, CA	King Sooper Bakery
Florence, KY	Roanoke, VA	King Sooper Meat
Fort Gillem, GA	Shelbyville, IN	Layton Dough & Dairy
Fountain, CO	Tolleson, AZ	Pace Dairy Crawfordsville
Glendale, CA	Tri State Warehousing	Riverside Creamery
Goddard, KS	Updike Distribution Logistics, NV	Springdale Ice Cream & Beverage
Houston, TX	Versacold, Anaheim CA	State Avenue
Hutchinson, KS (perishable)	Woodlawn, OH	Swan Island Dairy*
Indianapolis, IN	WT Young-Lexington, KY	Tara Foods
Interstate Warehousing		Vandervoort Dairy
Keller, TX		Westover Dairy
<i>* Support for Inbound Materials to Pace Dairy Crawfordsville & Kenlake Foods, please contact corpktcmfgfrt@kroger.com *</i>		

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PEYTON

For questions on shipments to our Peyton Regional DC's, please contact the following. Peyton

- Bluffton IN: Jason Suman – 260-827-2033 / jason.suman@kroger.com
Hattie Noll – 260-827-2094 / hattie.noll@kroger.com
- Peyton Cleveland TN: Randy Harris – 423-614-1004 / randy.harris@kroger.com
- Peyton Fountain CO: Greg McClelland – 719-382-1810 / greg.j.mcclelland@supervalu.com
- Peyton Phoenix AZ: Aaron Kirk – 602-477-3171 / aaron.kirk@kroger.com
- Peyton Portland TN: Gayle Wilmore – 615-325-8118 / gayle.wilmore@kroger.com

APPOINTMENT SCHEDULING

Kroger Transportation Center (KTC) – Nashville

KrogerScheduling@Kroger.com

Please contact the KTC at the email address shown above for scheduling unless you are delivering into one of the below locations:

Fry's-Tolleson, AZ	(623) 936-2264, 2279
Smith's Food-Layton, UT	(801) 552-6439 / smiths.laytonappointment@sfdc.com
Kroger Northern Floral Center-West Liberty, OH	(937) 465-8010
N.C.C North Las Vegas	(602) 682-1756
KingSooper-Bakery	(303) 778-3236
King Sooper-Commodity 5 only (KS Meat)	(303) 778-3031

or Daniel Tiburcio (303) 778-2787 / daniel.tiburcio@kingsoopers.com

PeytonScheduling:

Peyton's Fountain, CO or Denver, CO (Tejon)	FountainReceiving@windigous.com / (719) 382-1812
Peyton's Mid-South Portland, TN	(615) 325-8103; 8100, 8159
Peyton's Buckeye-Phoenix, AZ	peytonphoenixappointments@kroger.com / (480) 566-8190 / (602) 477-3165
Peyton's Southeast-Cleveland, TN	peytions087inboundtraffic@kroger.com / (423) 614-1025, 1033 drop
Peyton's Northern-Bluffton, IN (Ft Wayne)	PeytonN181Inbound@Kroger.com / (260) 827-2064

Fred Meyer Scheduling:

Clackamas Food	(503) 557-2514 #3
Clackamas General Merchandise	(503) 650-2035 #3
Puyallup Dry	(253) 770-6842
Puyallup Perishable	(253) 770-6850
Chehalis	(360) 740-6638