



## VENDOR STANDARD ROUTING INSTRUCTIONS

(Parcel, Air, LTL & TL Routings)

The Kroger Co. has negotiated preferred pricing with select carriers for corporate wide application to include all marketing area distribution centers, manufacturing plants, regional freight management centers, and retail stores for collect shipments to our facilities. We expect full compliance with these instructions in order to maintain the lowest freight costs. **Please note it is at the discretion of the Vendor to choose the carrier for a Delivered shipment.** However, the following carriers are contracted by Kroger for use on Collect shipments to our facilities.

**\*\*\*All costs associated with Delivered Shipments are the responsibility of the shipping Vendor. The Kroger Co. will not incur the costs for LTL carriers who charge accessorials such as, but not limited to, Sort & Segregate, Detention, or Redelivery on Delivered Shipments. Please note accordingly on your BOL when shipping to a Kroger facility.\*\*\***

*These instructions do not apply to truckload shipments, which generally are defined as shipments weighing over 10,000 lbs or 750 cubic feet. Please refer truckload routing inquiries to the Kroger Transportation Centers or to the Kroger Manufacturing Plant. Contact information is listed below under "Truckload".*

### GROUND PARCEL

Non-Palletized boxes weighing 1-150 lbs, not requiring expedited service are to be shipped via FedEx Ground.

#### FedEx Ground

Please note: for all small parcel shipments into a Kroger site, use FedEx Ground (or FedEx Ground Multi-weight - see below) and mark the documentation "Bill Third Party" and use the account number provided by the Kroger Buyer. You must put the Kroger PO number in the shipment reference field (one of the first three reference fields) on your FedEx Shipping Label. If you are shipping several purchase orders at once, the documentation must specify the PO number for each box. If you have no PO number, please call the Kroger Buyer for help in advance of making the shipment. Do not declare any value on small parcel shipments. For FedEx customer service regarding FedEx Ground shipments, call 800-GO-FEDEX, or 800-463-3339.

### AIR PARCEL

Boxes weighing 1-150 lbs, when alternate ground service cannot meet the required delivery date and time are to be shipped FedEx Express.

#### FedEx Express

If authorized, ship via FedEx Express. Use the account number provided by the Kroger Buyer. FedEx Express Customer service is at 800-GO-FEDEX or 800-463-3339.

## LTL SHIPMENTS

(Less Than Truckload-Palletized & Less than 20 Linear feet in the trailer)

**The Kroger Co contracts with the following LTL providers for both National and Regional freight.**  
Palletized shipments weighing up to 10,000 lbs or 750 cubic feet or less than 20 linear feet on the trailer

**FedEx Freight Priority – when speed is critical to meet your supply chain needs**

**FedEx Freight Economy – for less time-sensitive shipping**

If you are a Kroger Supplier and have an F.O.B. or collect shipment that qualifies for an LTL Non Refrigerated carriage, log on to [www.fedex.com/us/freight/index.html](http://www.fedex.com/us/freight/index.html) to locate the nearest center or call Customer Management Support Team at 1-800-218-5058 or email [customermanagement@fedex.com](mailto:customermanagement@fedex.com). You can telephone your nearest FedEx Freight Center and identify your shipment as a “COLLECT” shipment to Kroger and specify which Kroger site the freight is consigned to for delivery. **Please note that you must identify the shipment as either Priority or Economy.** If you are unsure which to choose, please contact the buyer or receiving site for direction. In the event that you have difficulty obtaining a pickup of your shipment, please call Customer Management Support Team assigned to Kroger at 1-800-218-5058 or email [customermanagement@fedex.com](mailto:customermanagement@fedex.com). ~ **FedEx does NOT deliver into Riverside** ~

**YRC Freight (Nationwide carrier) - Time Critical service when speed is critical to meet your ORAD window needs**

**YRC Freight – Guaranteed standard service for ORAD dates when longer lead times are an option**

If you are a Kroger Supplier and have an F.O.B. or collect shipment that qualifies for an LTL Non Refrigerated carriage, log on to [www.my.yrc.com](http://www.my.yrc.com) and find the nearest terminal. Telephone YRC Freight Customer Care Center at 1-800-610-6500 and identify your shipment as a “third party collect” shipment to Kroger and specify which Kroger site the freight is consigned to for delivery. **Please note that you must identify the shipment as either Time Critical PM, Guaranteed Standard, or Standard.** If you are unsure which to choose, the YRC Freight Customer Care team or your YRC Freight account executive, can assist. In the event that you have difficulty obtaining a pickup of your shipment, Kroger’s YRC Corporate Account Executive is Lee Crowe and can be reached at (615) 218-1452 or [Lee.Crowe@YRCFreight.com](mailto:Lee.Crowe@YRCFreight.com). ~ **YRC does NOT deliver into Chesterfield Michigan** ~

**USF Reddaway (Regional Service – West of the Rocky Mountains only)**

Shipments that pick up and deliver west of the Rocky Mountains are to be shipped via USF Reddaway. Shipments should be less than 1000 miles.

If you are a Kroger Supplier and have an F.O.B. or collect shipment that qualifies for an LTL Non Refrigerated carriage, log on to [WWW.REDDAWAYREGIONAL.COM](http://WWW.REDDAWAYREGIONAL.COM) and find the nearest terminal. Telephone your nearest USF Reddaway Freight Terminal and identify your shipment as a “third party collect” shipment to Kroger and specify which Kroger site the freight is consigned to for delivery. In the event that you have difficulty obtaining a pick-up of your shipment, Kroger’s USF Reddaway Customer Service Line is 1-888-420-8960 or [CorporateAccount.Support@usfc.com](mailto:CorporateAccount.Support@usfc.com).

**Holland (Regional Service – Midwest Region only)**

Shipments that pick up and deliver in the Midwest Region of the USA are to be shipped via Holland. Shipments should be less than 1000 miles.

If you are a Kroger Supplier and have an F.O.B. or collect shipment that qualifies for an LTL Non Refrigerated carriage, log on to [WWW.HOLLANDREGIONAL.COM](http://WWW.HOLLANDREGIONAL.COM) and find the nearest terminal. Telephone your nearest Holland Freight Terminal and identify your shipment as a “third party collect” shipment to Kroger and specify which Kroger site the freight is consigned to for delivery. In the event that you have difficulty obtaining a pickup of your shipment, Kroger’s Holland Customer Service Line is 1-866-465-5263 or [Holland.pickups@usfc.com](mailto:Holland.pickups@usfc.com).

## Old Dominion

If you are a Kroger Supplier to a Peyton site and have an F.O.B. or collect shipment that qualifies for an LTL Non Refrigerated carriage, log on to [WWW.ODFL.COM](http://WWW.ODFL.COM) and find the nearest terminal. Telephone your nearest Old Dominion Terminal and identify your shipment as a “third party collect” shipment to Kroger and specify which Kroger site the freight is consigned to for delivery. In the event that you have difficulty obtaining a pickup of your shipment, Kroger’s Old Dominion Corporate Account Executive is Clifton Derrick and can be reached at (615) 613-6528 or [Clifton.derrick@odfl.com](mailto:Clifton.derrick@odfl.com) .

## ArcBest (Formerly ABF)

If you are a Kroger Supplier to a Peyton site and have an F.O.B. or collect shipment that qualifies for an LTL Non Refrigerated carriage, log on to [WWW.ARCB.COM](http://WWW.ARCB.COM) and schedule a pickup. Telephone your nearest ArcBest Terminal and identify your shipment as a “third party collect” shipment to Kroger and specify which Kroger site the freight is consigned to for delivery. In the event that you have difficulty obtaining a pickup of your shipment, Kroger’s ArcBest Corporate Account Executive is Ron Carmack and can be reached at (937) 236-2210 or [rcarmack@abf.com](mailto:rcarmack@abf.com)

## LTL REFRIGERATED

Shipments weighing (250 lbs. up to 10,000 lbs or 750 cubic feet) requiring temperature control that pick up and deliver within the Continental U.S. are to be shipped via FFE Transportation.

**FFE Transportation (All LTL Refrigerated: Frozen: Air temperature range from -10°F–0°F to an air temperature range of 28°F–31°F while in transit; Cooler: Air temperature range from 32°F–34°F to an air temperature range of 36°F–38°F while in transit)**

If you are a Kroger Supplier and have an F.O.B. or collect shipment that qualifies for an LTL Refrigerated carriage, log on to [www.ffeinc.com/Customer.aspx](http://www.ffeinc.com/Customer.aspx) and find the nearest terminal. And visit [www.ffeinc.com/Customer/Tools/TransitTimeCalculator.aspx](http://www.ffeinc.com/Customer/Tools/TransitTimeCalculator.aspx) to determine the earliest pick-up and delivery window to accommodate your shipment. Allow 2 business days for order planning in addition to the posted transit time. Telephone your nearest FFE Terminal and identify your shipment as a “third party collect” shipment to Kroger and specify which Kroger site the freight is consigned to for delivery.

For general communications regarding shipment status inquiries, please send an email to the Kroger Account Group email address, [dIKrogerCo@ffex.net](mailto:dIKrogerCo@ffex.net) or via phone at (800) 569-9200.

In the event that you have difficulty obtaining a pickup of your shipment, Kroger’s FFE’s Corporate Account representative is Valerie Cline at (214) 534-3725 or [vccline@ffex.net](mailto:vccline@ffex.net)

## TRUCKLOAD

Palletized Shipments weighing over 10,000 lbs or 750 cubic feet are classified as Truckload. Truckload routings will be determined by the product, origin, destination, and if there are any special service requirements. In the absence of specific routing and shipping instructions, please contact the appropriate Kroger Transportation Center.

Kroger Transportation Center – Nashville

Retail (CPG): [corpktcetailfreightmgmt@kroger.com](mailto:corpktcetailfreightmgmt@kroger.com)

Manufacturing: [corpktcmfgfirt@kroger.com](mailto:corpktcmfgfirt@kroger.com)

Produce: [corpktcperfirt@kroger.com](mailto:corpktcperfirt@kroger.com)

<b>Kroger Transportation Center – Nashville Management</b>		
<b>Distribution &amp; Consolidation Centers</b>		<b>Outbound Manufacturing Plants</b>
Atlanta, GA	Layton, UT	America's Beverage
Bluffton, IN	Livonia, MI	Bluefield Beverage
Chehalis, WA*	Los Angeles, CA	Clackamas Bakery*
Chesterfield, MI ~ YRC does NOT deliver into Chesterfield ~	Louisville, KY	Columbus Bakery
Clackamas, OR	Memphis, TN	Compton Creamery
Clackamas, OR (Food)	Paramount, CA	Country Oven Bakery
Clackamas, OR (GM)*	Phoenix, AZ (Peyton Buckeye)	Crossroads Farms
Compton, CA	Produce - Perishables	Delight Products
Delaware, OH	Puyallup, WA	Jackson Hutchinson Dairy & Ice Cream
Denver, CO (dry)	Puyallup, WA	KB Specialty
Denver, CO (frozen)	Ralphs Dart, CA	Kenlake Foods
Denver, CO (perishable)	Riverside, CA ~ FedEx does NOT deliver into Riverside ~	King Sooper Bakery
Florence, KY	Roanoke, VA	King Sooper Meat
Fort Gillem, GA	Shelbyville, IN	Layton Dough & Dairy
Fountain, CO	Tolleson, AZ	Pace Dairy Crawfordsville
Glendale, CA	Tri State Warehousing	Riverside Creamery
Goddard, KS	Udike Distribution Logistics, NV	Springdale Ice Cream & Beverage
Houston, TX	Versacold, Anaheim CA	State Avenue
Hutchinson, KS (perishable)	Woodlawn, OH	Swan Island Dairy*
Indianapolis, IN	WT Young-Lexington, KY	Tara Foods
Interstate Warehousing		Vandervoort Dairy
Keller, TX		Westover Dairy
* Support for Inbound Materials to Pace Dairy Crawfordsville & Kenlake Foods, please contact <a href="mailto:corpktcmfqrft@kroger.com">corpktcmfqrft@kroger.com</a> *		

## FRED MEYER

For all Fred Meyer shipments, please refer to <http://www.fmroutinginstructions.com/> for routing guide and shipping information. Or call FRED MEYER STORES TRAFFIC DEPARTMENT at (503) 557-2534 FAX (503) 557-2543.

## PEYTON

For questions on shipments to our Peyton Regional DC's, please contact the following.

Peyton Bluffton IN: Theresa Ladd – 260-827-2033 [Theresa.Ladd@kroger.com](mailto:Theresa.Ladd@kroger.com)

Hattie Noll - 260-827-2094 [Hattie.Noll@kroger.com](mailto:Hattie.Noll@kroger.com)

Peyton Cleveland TN: Randy Harris – 423-614-1004 or [randy.harris@kroger.com](mailto:randy.harris@kroger.com)

Peyton Fountain CO: Greg McClelland – 719-382-1810 [Greg.J.McClelland@supervalu.com](mailto:Greg.J.McClelland@supervalu.com)

Peyton Phoenix AZ: Aaron Kirk – 602-477-3171 or [aaron.kirk@kroger.com](mailto:aaron.kirk@kroger.com)

Peyton Portland TN: Gayle Wilmore – 615-325-8118 or [gayle.wilmore@Kroger.com](mailto:gayle.wilmore@Kroger.com)

## DELIVERED STATUS – PREFERRED CARRIER LIST

The below carriers that provide **drop trailers** into our Regional DC facilities (formerly Peyton) are listed as well. All other LTL carriers touch these sites as well as our traditional DC's and all deliveries are live unloaded.

Portland, TN	Cleveland, TN	Bluffton, IN	Phoenix, AZ	Fountain, CO
FedEx Freight YRC Holland Old Dominion	FedEx Freight YRC Holland Old Dominion	FedEx Freight YRC Holland Old Dominion	FedEx Freight YRC  Old Dominion	FedEx Freight YRC  Old Dominion

### Old Dominion

If you are a Kroger Supplier to a Peyton site and have an F.O.B. or collect shipment that qualifies for an LTL Non Refrigerated carriage, log on to [WWW.ODFL.COM](http://WWW.ODFL.COM) and find the nearest terminal. Telephone your nearest Old Dominion Terminal and identify your shipment as a “third party collect” shipment to Kroger and specify which Kroger site the freight is consigned to for delivery. In the event that you have difficulty obtaining a pickup of your shipment, Kroger’s Old Dominion Corporate Account Executive is Clifton Derrick and can be reached at (615) 613-6528 or [Clifton.derrick@odfl.com](mailto:Clifton.derrick@odfl.com).

## APPOINTMENT SCHEDULING

**Kroger Transportation Center (KTC) – Nashville**

1-855-864-8444 or [Kroger.appointments@kroger.com](mailto:Kroger.appointments@kroger.com)

**Call the KTC (number above) for scheduling unless you are delivering into one of the below locations:**

Fry’s-Tolleson, AZ	(623) 936-2264, 2279
Smith’s Food-Layton, UT	(801) 552-6439
Kroger Northern Floral Center-West Liberty, OH	(937) 465-8010
N.C.C North Las Vegas	(602) 682-1756
King Sooper-Commodity 5 only (KS Meat plant)	(303) 778-3031 or Daniel Tiburcio 303-778-2787 <a href="mailto:daniel.tiburcio@kingsoopers.com">daniel.tiburcio@kingsoopers.com</a>

### Peyton Scheduling:

Peyton’s Fountain, CO or Denver, CO (Tejon)	<a href="mailto:fntrcv@supervalu.com">fntrcv@supervalu.com</a> or (719) 382-1812
Peyton’s Mid-South Portland, TN	(615) 325-8103, 8100, 8159
Peyton’s Buckeye-Phoenix, AZ	<a href="mailto:peytonphoenixappointments@kroger.com">peytonphoenixappointments@kroger.com</a> or (480) 566-8190 / (602) 477-3165
Peyton’s Southeast-Cleveland, TN	<a href="mailto:peytonse087inboundtraffic@kroger.com">peytonse087inboundtraffic@kroger.com</a> or (423) 614-1025, 1033
Peyton’s Northern-Bluffton, IN (Ft Wayne)	(260) 827-2064

### Fred Meyer Scheduling:

Clackamas Food	(503) 557-2514 #3
Clackamas General Merchandise	(503) 650-2035 #3
Puyallup Dry	(253) 770-6842
Puyallup Perishable	(253) 770-6850