

DUNS Request Contact List

REGION CODE	COUNTRY	CONTACT	SLA
1	ALGERIA	gopanp@dnbsame.com	48 hrs
1	ANGOLA	gopanp@dnbsame.com	48 hrs
1	BENIN	gopanp@dnbsame.com	48 hrs
1	BOTSWANA	dnb@transunion.co.za / tel: 27117903060 Telephone directly	24 hrs
1	BURKINA FASO	gopanp@dnbsame.com	48 hrs
1	BURUNDI	gopanp@dnbsame.com	48 hrs
1	CAMEROON	gopanp@dnbsame.com	48 hrs
1	CAPE VERDE	gopanp@dnbsame.com	48 hrs
1	CENTRAL AFRICAN REP	gopanp@dnbsame.com	48 hrs
1	CHAD	gopanp@dnbsame.com	48 hrs
1	COMOROS	gopanp@dnbsame.com	48 hrs
1	CONGO	gopanp@dnbsame.com	48 hrs
1	CONGO DEMOCRATIC REP	gopanp@dnbsame.com	48 hrs
1	DJIBOUTI	gopanp@dnbsame.com	48 hrs
1	EGYPT	gopanp@dnbsame.com	48 hrs
1	EQUATORIAL GUINEA	gopanp@dnbsame.com	48 hrs
1	ERITREA	gopanp@dnbsame.com	48 hrs
1	ETHIOPIA	gopanp@dnbsame.com	48 hrs
1	GABON	gopanp@dnbsame.com	48 hrs
1	GAMBIA	gopanp@dnbsame.com	48 hrs
1	GHANA	gopanp@dnbsame.com	48 hrs
1	GUINEA	gopanp@dnbsame.com	48 hrs
1	GUINEA-BISSAU	gopanp@dnbsame.com	48 hrs
1	IVORY COAST	gopanp@dnbsame.com	48 hrs
1	KENYA	gopanp@dnbsame.com	48 hrs
1	LESOTHO	dnb@transunion.co.za / tel: 27117903060 Telephone directly	24 hrs
1	LIBERIA	gopanp@dnbsame.com	48 hrs
1	LIBYA	gopanp@dnbsame.com	48 hrs
1	MADAGASCAR	gopanp@dnbsame.com	48 hrs
1	MALAWI	gopanp@dnbsame.com	48 hrs
1	MALI	gopanp@dnbsame.com	48 hrs
1	MAURITANIA	gopanp@dnbsame.com	48 hrs
1	MAURITIUS	gopanp@dnbsame.com	48 hrs
1	MOROCCO	gopanp@dnbsame.com	48 hrs
1	MOZAMBIQUE	gopanp@dnbsame.com	48 hrs
1	NAMIBIA	dnb@transunion.co.za / tel: 27117903060 Telephone directly	24 hrs
1	NIGER	gopanp@dnbsame.com	48 hrs
1	NIGERIA	gopanp@dnbsame.com	48 hrs
1	REUNION	http://dfrance.dnb.com/English/default.htm	10 working days
1	RWANDA	gopanp@dnbsame.com	48 hrs
1	SAO TOME & PRINCIPE	gopanp@dnbsame.com	48 hrs
1	SENEGAL	gopanp@dnbsame.com	48 hrs
1	SEYCHELLES	gopanp@dnbsame.com	48 hrs
1	SIERRA LEONE	gopanp@dnbsame.com	48 hrs
1	SOMALIA	gopanp@dnbsame.com	48 hrs
1	SOUTH AFRICA	dnb@transunion.co.za / tel: 27117903060 Telephone directly	24 hrs
1	ST HELENA	gopanp@dnbsame.com	48 hrs
1	SUDAN	gopanp@dnbsame.com	48 hrs
1	SWAZILAND	dnb@transunion.co.za / tel: 27117903060 Telephone directly	24 hrs
1	TANZANIA	gopanp@dnbsame.com	48 hrs
1	TOGO	gopanp@dnbsame.com	48 hrs
1	TUNISIA	gopanp@dnbsame.com	48 hrs
1	UGANDA	gopanp@dnbsame.com	48 hrs
1	ZAMBIA	gopanp@dnbsame.com	48 hrs
1	ZIMBABWE	dnb@transunion.co.za / tel: 27117903060	24 hrs
AFRICA			
2	ADMIRALTY ISLANDS	http://dnb.com.au/Credit_Reporting/The_quality_of_DandBs_data/DUNS_Number/index.aspx	3-4 days
2	AFGHANISTAN	gopanp@dnbsame.com	48 hrs
2	AUSTRALIA	http://dnb.com.au/Credit_Reporting/The_quality_of_DandBs_data/DUNS_Number/index.aspx	3-4 days
2	BANGLADESH	gopanp@dnbsame.com	48 hrs
2	BHUTAN	gopanp@dnbsame.com	48 hrs
2	BRUNEI	affandeyy@dnb.com	3 working days
2	CAMBODIA	truongboia@dnb.com	3 working days
2	CAROLINE ISLANDS	http://dnb.com.au/Credit_Reporting/The_quality_of_DandBs_data/DUNS_Number/index.aspx	3-4 days
2	CHINA	400-820-2669 YangD@DNB.com	3 days 30 days
2	CHRISTMAS ISLAND	http://dnb.com.au/Credit_Reporting/The_quality_of_DandBs_data/DUNS_Number/index.aspx	3-4 days
2	COOK ISLANDS	http://dnb.com.au/Credit_Reporting/The_quality_of_DandBs_data/DUNS_Number/index.aspx	3-4 days
2	FIJI	http://dnb.com.au/Credit_Reporting/The_quality_of_DandBs_data/DUNS_Number/index.aspx	3-4 days
2	FRENCH POLYNESIA	http://dnb.com.au/Credit_Reporting/The_quality_of_DandBs_data/DUNS_Number/index.aspx	10 working days
2	GUAM	http://dnb.com.au/Credit_Reporting/The_quality_of_DandBs_data/DUNS_Number/index.aspx	3-4 days
2	HONG KONG	dbreg.hk@dnb.com dsrhk@dnb.com	30 calendar days 7 working days

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2	INDIA	DUNS@dnbindia.in	48 hrs
2	INDONESIA	http://www.dnb.co.in/getduns.asp dunsreq@dnb.co.id	24 hrs
2	JAPAN	Submit corporate registry of subject company to https://www.duns-number.jp/search/jpn/login.asp and then fax/email us their own corporate registry	3 working days
2	KIRIBATI	http://dnb.com.au/Credit_Reporting/The_quality_of_DandBs_data/DUNS_Number/index.aspx	3-4 days
2	KOREA REP OF	kime@nicednb.com	7 working days
2	LAOS	truongboia@dnb.com	3 working days
2	MACAU	dbreg.hk@dnb.com	30 calendar days 7 working days
2	MALAYSIA	csc@dnb.com.my	3 working days
2	MALDIVES	gopanp@dnbsame.com	48 hrs
2	MARSHALL ISLANDS	http://dnb.com.au/Credit_Reporting/The_quality_of_DandBs_data/DUNS_Number/index.aspx	3-4 days
2	MICRONESIA FED ST	http://dnb.com.au/Credit_Reporting/The_quality_of_DandBs_data/DUNS_Number/index.aspx	3-4 days
2	MIDWAY ISLAND	http://dnb.com.au/Credit_Reporting/The_quality_of_DandBs_data/DUNS_Number/index.aspx	3-4 days
2	MYANMAR	truongboia@dnb.com	3 working days
2	NAURU	http://dnb.com.au/Credit_Reporting/The_quality_of_DandBs_data/DUNS_Number/index.aspx	3-4 days
2	NEPAL	gopanp@dnbsame.com	48 hrs
2	NEW CALEDONIA	http://dfrance.dnb.com/English/default.htm	10 working days
2	NEW ZEALAND	pacnz@dnb.com.au Monthly incorporation from NZ Companies Office	24 hrs
2	NORFOLK ISLAND	http://dnb.com.au/Credit_Reporting/The_quality_of_DandBs_data/DUNS_Number/index.aspx	3-4 days
2	NORTHERN MARIANA IS	http://dnb.com.au/Credit_Reporting/The_quality_of_DandBs_data/DUNS_Number/index.aspx	3-4 days
2	PAKISTAN	gopanp@dnbsame.com	48 hrs
2	PAPUA NEW GUINEA	http://dnb.com.au/Credit_Reporting/The_quality_of_DandBs_data/DUNS_Number/index.aspx	3-4 days
2	PHILIPPINES	custcare@dnb.com.ph	3-5 days
2	SAMOA	http://dnb.com.au/Credit_Reporting/The_quality_of_DandBs_data/DUNS_Number/index.aspx	3-4 days
2	SAMOA AMERICAN	http://dnb.com.au/Credit_Reporting/The_quality_of_DandBs_data/DUNS_Number/index.aspx	3-4 days
2	SINGAPORE	yonghong.wang@dnb.com.sg	3 working days
2	SOLOMON ISLANDS	http://dnb.com.au/Credit_Reporting/The_quality_of_DandBs_data/DUNS_Number/index.aspx	3-4 days
2	SRI LANKA	gopanp@dnbsame.com	48 hrs
2	TAIWAN	http://www.dnbasia.com/tw/english/duns_no/duns_03.asp	1-7 working days
2	THAILAND	Scorr@mail.dnb.co.in info@dnbthailand.com	5-7 working days
2	TOKELAU	http://dnb.com.au/Credit_Reporting/The_quality_of_DandBs_data/DUNS_Number/index.aspx	3-4 days
2	TONGA	http://dnb.com.au/Credit_Reporting/The_quality_of_DandBs_data/DUNS_Number/index.aspx	3-4 days
2	TUVALU	http://dnb.com.au/Credit_Reporting/The_quality_of_DandBs_data/DUNS_Number/index.aspx	3-4 days
2	VANUATU	http://dnb.com.au/Credit_Reporting/The_quality_of_DandBs_data/DUNS_Number/index.aspx	3-4 days
2	VIETNAM	truongboia@dnb.com csvietnam@dnb.com	5 working days
2	WAKE ISLAND	http://dnb.com.au/Credit_Reporting/The_quality_of_DandBs_data/DUNS_Number/index.aspx	3-4 days
ASIA PACIFIC			
3	ALBANIA	db.sm@bisnode.com	48 hrs
3	ANDORRA	clientes@informa.es	
3	ARMENIA	http://www.dnb.ru/anketa.asp?rbr=25&lng=1	48 hrs
3	AUSTRIA	http://www.bisnode.at/service/d-u-n-s-nummer/	10 working days
3	AZERBAIJAN	http://www.dnb.ru/anketa.asp?rbr=25&lng=1	48 hrs
3	BELARUS	http://www.dnb.ru/anketa.asp?rbr=25&lng=1	48 hrs
3	BELGIUM	DBDATA1 (Linkage related questions only). For Duns Creation (or update) requests start your request using the available D&B tooling such as DBAI, DNBI or D&B Credit)	5 days
3	BOSNIA-HERZEGOVINA	db.sm@bisnode.com	48 hrs
3	BULGARIA	customer-care@icap.bg	48 hrs
3	CROATIA	db.sm@bisnode.com	48 hrs
3	CYPRUS	emc@dnb.com	48 hrs
3	CZECH REPUBLIC	www.dnbczech.cz	10 working days
3	DENMARK	kundeservice.dk@dnbnordic.com +45 36738060	24 hrs
3	ESTONIA	emc@dnb.com	48 hrs
3	FAROE ISLANDS	kundeservice.dk@dnbnordic.com +45 36738060	24 hrs
3	FINLAND	customerservice@bisnode.fi	24 hrs
3	FRANCE	http://www.mango.fr/services/dunsNumber.jsp	10 working days
3	GEORGIA	http://www.dnb.ru/anketa.asp?rbr=25&lng=1	48 hrs
3	GERMANY	http://www.upik.de/upik_anfrage.cgi?new=1	10 working days
3	GIBRALTAR	emc@dnb.com	48 hrs
3	GREECE	customer-care@icap.gr	48 hrs
3	GREENLAND	kundeservice.dk@dnbnordic.com +45 36738060	24 hrs
3	HUNGARY	http://www.dbhun.hu/en/db-database/duns-number/request-duns-number	48 hrs
3	ICELAND	emc@dnb.com	48 hrs
3	IRELAND	http://www.dnb.co.uk/Forms/DUNS_Request.asp	3 working days
3	ITALY	http://dbitaly.dnb.com/Italian/Database/intl.asp	5 working days
3	KAZAKHSTAN	http://www.dnb.ru/anketa.asp?rbr=25&lng=1	48 hrs
3	KIRGHIZIA	http://www.dnb.ru/anketa.asp?rbr=25&lng=1	48 hrs

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REGION CODE	COUNTRY	CONTACT	SLA
3	LATVIA	natalie@dnb.com.lv	48 hrs
3	LIECHTENSTEIN	http://www.dnb.ch/htm/801/en/Contact-form.htm	
3	LITHUANIA	keving@baltfatka.eu	48 hrs
3	LUXEMBOURG	DBDATA1 (Linkage related questions only). For Duns Creation (or update) requests start your request using the available D&B tooling such as DBAI, DNBI or D&B Credit)	5 days
3	MACEDONIA	db.sm@bisnode.com	48 hrs
3	MALTA	emc@dnb.com	48 hrs
3	MOLDOVA	http://www.dnb.ru/anketa.asp?rbr=25&lng=1	48 hrs
3	MONACO	http://dbfrance.dnb.com/English/default.htm	10 working days
3	NETHERLANDS	DBDATA1 (Linkage related questions only). For Duns Creation (or update) requests start your request using the available D&B tooling such as DBAI, DNBI or D&B Credit)	5 days
3	NORWAY	ksdb.no@bisnode.no	24 hrs
3	POLAND	dunshelp@binsode.pl custserv@binsode.pl	10 working days
3	PORTUGAL	vipclientes@informadb.pt +351 213 500 389 – ask to be put through to 'VIP Service'	24 hrs
3	ROMANIA	customercare@icap.ro	48 hrs
3	RUSSIAN FEDERATION	http://www.dnb.ru/anketa.asp?rbr=25&lng=1	48 hrs
3	SAN MARINO	http://dbitaly.dnb.com/Italian/Database/intl.asp	48 hrs
3	SERBIA & MONTENEGRO	db.sm@bisnode.com	48 hrs
3	SLOVAKIA	www.dnbczech.cz	10 working days
3	SLOVENIA	db.sm@bisnode.com	48 hrs
3	SPAIN	customerservice@informa.es	24 hrs
3	SWEDEN	kundservice.dnbnordic.se@bisnode.com	Immediately
3	SWITZERLAND	http://www.dnb.ch/htm/801/en/Contact-form.htm	3-5 days
3	TAJIKISTAN	makeeva@dnb.ru	48 hrs
3	TURKEY	pbileci@finar.com.tr	48 hrs
3	TURKISH REP N CYPRUS	pbileci@finar.com.tr	48 hrs
3	TURKMENISTAN	http://www.dnb.ru/anketa.asp?rbr=25&lng=1	48 hrs
3	UKRAINE	http://www.dnb.ru/anketa.asp?rbr=25&lng=1	48 hrs
3	UNITED KINGDOM	http://www.dnb.co.uk/Forms/DUNS_Request.asp http://salesmarketing.dnb.co.uk/Find_My_Company/	3 working days
3	UZBEKISTAN	http://www.dnb.ru/anketa.asp?rbr=25&lng=1	48 hrs
EUROPE			
4	BAHRAIN	gopanp@dnbsame.com	48 hrs
4	IRAN	gopanp@dnbsame.com	48 hrs
4	IRAQ	gopanp@dnbsame.com	24-48 hrs
	ISRAEL	custser@dbisrael.co.il	24 hrs
4	JORDAN	gopanp@dnbsame.com	48 hrs
4	KUWAIT	gopanp@dnbsame.com	48 hrs
4	LEBANON	gopanp@dnbsame.com	48 hrs
4	OMAN	gopanp@dnbsame.com	48 hrs
4	QATAR	gopanp@dnbsame.com	48 hrs
4	SAUDI ARABIA	gopanp@dnbsame.com	48 hrs
4	SYRIA	gopanp@dnbsame.com	48 hrs
4	UNITED ARAB EMIRATES	gopanp@dnbsame.com	48 hrs
4	YEMEN	gopanp@dnbsame.com	48 hrs
MIDDLE EAST			
5	ANGUILLA	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	ANTIGUA & BARBUDA	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	ARGENTINA	www.dnblatam.com/dunsrequest/ESP_DunsRequest.asp	48 hrs/ 30 days
5	ARUBA	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	BAHAMAS	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	BARBADOS	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	BELIZE	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	BERMUDA	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	BOLIVIA	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	BRAZIL	http://www.dnbbra.com.br/pt/dunsnumber.aspx?tipo=dunsnumber	24 hrs/ 30 days
5	CAYMAN ISLANDS	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	CHILE	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	COLOMBIA	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	COSTA RICA	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days

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REGION CODE	COUNTRY	CONTACT	SLA
5	DOMINICA	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	DOMINICAN REPUBLIC	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	ECUADOR	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	EL SALVADOR	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	FALKLAND ISLANDS	Devarail@dnbsame.com	48 hrs
5	FRENCH GUYANA	http://dbfrance.dnb.com/English/default.htm dsroff800@dnb.com	10 working days
5	GRENADA	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	GUADELOUPE	http://dbfrance.dnb.com/English/default.htm dsroff800@dnb.com	10 working days
5	GUATEMALA	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	GUYANA	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	HAITI	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	HONDURAS	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	JAMAICA	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	MARTINIQUE	http://dbfrance.dnb.com/English/default.htm	10 working days
5	MEXICO	https://www.dnbla.com/es/ cscmex@dnb.com	1-30 days
5	MONTSERRAT	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	NETHERLANDS ANTILLES	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	NICARAGUA	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	PANAMA	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	PARAGUAY	www.dnblatam.com/dunsrequest/ESP_DunsRequest.asp	48 hrs/ 30 days
5	PERU	http://www.dnblatam.com/dunsrequest/POR_DunsRequest.asp	
5	ST KITTS-NEVIS	www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	ST LUCIA	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	ST VINCENT	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	SURINAME	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	TRINIDAD & TOBAGO	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	TURKS & CAICOS IS	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	URUGUAY	www.dnblatam.com/dunsrequest/ESP_DunsRequest.asp	48 hrs/ 30 days
5	VENEZUELA	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
5	VIRGIN ISLANDS UK	dsroff800@dnb.com www.dnbla.com/dunsrequest/	24 hrs/ 30 days
LATIN AMERICA			
6	CANADA	www.dnbexpress.ca	1-30 days
6	USA	(800 234-3867) https://iupdate.dnb.com/IUpdate/companylookup.htm?footer=true	30 days
NORTH AMERICA			
*Note: The source of this list is Dun & Bradstreet. It is provided as a convenience for Kroger vendors and suppliers outside of the US. Contact Dun & Bradstreet directly for additional information or an updated list.			