

## Login to Supplier Hub

1. Navigate to **supplier.kroger.com**
2. Enter your **User Name (A)**.
3. Enter your **Password (B)**.
4. Check the box to **accept Kroger terms and conditions (C)**.
5. Click **Login (D)**.

A screenshot of the Supplier Hub login form. The form is dark blue with white text and input fields. It contains the following elements: a 'User Name' label above a white input field (callout A), a 'Password' label above another white input field (callout B), a checkbox labeled 'Accept Kroger terms & conditions' (callout C), and two buttons labeled 'Login' and 'Cancel' (callout D). Below the buttons is a link labeled 'Login Assistance'.

## Login Assistance

6. Click **Login Assistance (E)**.

A screenshot of the Supplier Hub login form, identical to the one above. A red circle with the letter 'E' is placed over the 'Login Assistance' link at the bottom of the form.

7. Use the below table to determine the next step:

To:	Do this:
Reset your password	<ul style="list-style-type: none"> <li>• Enter your <b>User Name</b>.</li> <li>• Click <b>Forgot Password (F)</b>.</li> </ul>
Find your user name	<ul style="list-style-type: none"> <li>• Enter the <b>email address</b> associated with the account.</li> <li>• Click <b>Forgot User Name (G)</b>.</li> </ul>

KROGERTECHNOLOGY

### Login Assistance

\* Indicates required field

#### Forgot Password

Enter your user name, instructions for how to reset your password will be emailed to you.

User Name   **F**

#### Forgot User Name

Enter the email address associated with your account, your user name will be emailed to you.

Email   **G**

(Example: first.last@domain.com)

**Note:** If your email address is associated with multiple user names, you will receive an email for each user ID.



If you need to recover both your user name and password, complete the steps to recover your user name, then return to the **Login Assistance** screen and use your user name to reset your password.